

**THE CORPORATION OF THE  
TOWNSHIP OF ASPHODEL-NORWOOD  
By-Law No. 2009-52**

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**Being a By-Law to Adopt the Accessible Customer Service Standards Policy**

**WHEREAS** *the Ontario Municipal Act, 2001, S.O. 2001, c.25, Section 2, as amended, states that municipalities are created by the Province of Ontario to be responsible and accountable governments with respect to matters within their jurisdiction, and as such, municipalities are given powers and duties under this Act, and many other Acts, for the purpose of providing good government with respect to those matters;*

**AND WHEREAS** *the Ontario Municipal Act, 2001, S.O. 2001, c.25, Section 5.3, as amended, states that a municipal power shall be exercised by By-law unless the municipality is specifically authorized to do otherwise;*

**NOW THEREFORE** the Council of the Corporation of the Township of Asphodel-Norwood hereby ENACTS as follows:

1. That the policy for Accessible Customer Service attached hereto as "Schedule A" to this By-law is hereby adopted.
2. That a copy of the Agreement is attached hereto.

**READ a first and second time this 8<sup>th</sup> day of September, 2009.**

**READ a third time and finally passed this 8<sup>th</sup> day of September, 2009.**

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Reeve Douglas J. Percy

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CAO / Clerk Valerie J. Przybilla